

# The new way to order repeat prescriptions

From Monday 8<sup>th</sup> June the quickest way to order prescriptions from Malmesbury Primary Care Centre is to phone our dedicated prescribing service (aka POD) on 0300 123 6242. Phone lines are open 9am -5pm every week day excluding bank holidays  
This service will be a safer and more effective way of getting your repeat medications

Once you have called the POD, your prescription will be available at your nominated pharmacy within 4 working days.

There is no need to register for this service, simply call when you have 7 days left of your medication.

You will also be able to order online

- via a new email address [bswccg.podemergency@nhs.net](mailto:bswccg.podemergency@nhs.net)
- or the POD online contact form <https://bswccg.nhs.uk/your-health/hospital-care/prescription-ordering-direct-pod>
- or you can register for the NHSApp and access your online record and order medication from your phone <https://www.nhs.uk/nhs-services/online-services/>

We are closing our old repeat.ghs@nhs.net email and we will no longer accept paper requests which are all too easy to lose.

Did you know? In an emergency, outside normal GP hours, you may be able to get a prescription by calling 111. Visit [NHS 111 online](#) to find out more.

Thank you for understanding.

Malmesbury Medical Partnership.

\*Calls cost no more than calls to geographic numbers (01 or 02) and must be included in inclusive minutes and discount schemes in the same way. Calls from landlines are typically charged up to 9p per minute; calls from mobiles typically cost between 3p and 55p per minute. Calls from landlines and mobiles are included in free call packages.



## Prescription Ordering Direct (POD)

A new and convenient way to order your repeat prescription.

**0300 123 6242**